



LS4 CPSF STREET GROUP POLICY DOCUMENT

2019/07/20

GENERAL HOUSE RULES 1-8

1. None of our WhatsApp groups are general chat groups. Our groups are used as a communication channel between the LS4 CPSF, SAPS, Security Companies and that of the community with the focus on driving initiatives such as community safety, training and awareness of crime or dangerous events in or around your area. If you wish to be part of a general chat group, please join a group that is set up for that purpose. If there is need for a dedicated LS4 chat group, please volunteer to administer it and we will advertise it to the community.
2. The WhatsApp street groups are not about individual opinions. Please where possible voice your thoughts only in so far as to have your neighbour's best interests at heart and the above mentioned point.
3. Please consider the effect of your participation on others – nobody wants to have their phone buzz ten times just to see a series of thumbs up icons.
4. Don't start an argument or get drawn into one. It's detrimental to the group's main reason of existence and whether you start an argument or take part in one you will be removed for the sake of either at the discretion of nominated admins.
5. Don't use the group for a one on one conversation, rather WhatsApp the individual directly (You can do this by clicking on the name of the relevant participant and then selecting the appropriate option to "message" that person directly)
6. We assume everyone invited to our groups come with a willing desire to partake in **community safety** and to care for their neighbours. Please prove us right.
7. WhatsApp has grown to become part of our lives, but please bear in mind that at night we have fewer eyes available to the task of watching these groups and we urge you to consider using the emergency number **071 383 2036 where ever possible**. If you are a contributing member, you already have the ability to connect to our radio network if you bought a radio that was sourced and coded through us.
8. Remember all the relevant detail that you can about an incident / situation and post in one message. We escalate issues outwards towards SAPS and Securities and having more than one message complicates the issue when calling others to action.

CPSF CHAIRPERSON JONATHAN ROSS
CPSF SECRETARY PIERRE GROBBELAAR
CPSF OPERATIONS MANAGER WILLIE VORSTER
CPSF PUBLIC RELATIONS OFFICER SHAWN FOUCHE
CPSF COMMUNITY PATROL MANAGER JAMES MANNERS-WOOD



ALLOWABLE CONTENT FOR POSTING BY COMMUNITY MEMBERS **RULES 9-14**

9. Any information relating to the security of the neighbourhood, including suspicious activities, requests for assistance and incidents.
10. Genuine warnings and notices of situations and events that may impact the neighbourhood (from water cuts, electricity cuts, to strikes, marches and traffic incidents). If you are unsure of the validity of said incident, please approach your admin first.
11. Security related suggestions that may benefit the neighbourhood now or in the future must be sent directly to your group admin who will in turn raise it to LS4 Executive members.
- 12. Suspicious Person Reporting: Street Name, Time, Direction, Race, Clothing and most importantly their behavior that deems them suspicious. Walking down the street late at night is not suspicious. It's your Constitutional Right. Suspicious behavior examples are taking photos of residences, reports by way of domestic workers that strangers are approaching the gates during the day (Spotting) Cars driving slowly around a block in circles, people loitering around your or your neighbour's property without evident reason etc.**
13. It is OK to say thank you on the group if someone has done something for you. One thank you from a group member is enough.
- 14. A dog running in the street is one of two things.**
 - 1. Security has been compromised at a property and the dog has gotten out as a result.**
 - 2. Through negligence of its owner, the animal is now in the street and not in the yard.**

PLEASE DO, where there are signs of a break in security / open gate and you suspect the animal resides there phone emergency number **071 383 2036** and we will escalate further. **DO NOT** post a photo or message around a lost dog where there isn't above signs of break in security / open gates.

DO NOT post pictures of property where you believe security has been breached. **SEND** to your admin and they can escalate for you to securities.

If you are willing to manage and admin a LS4 Group of lost dogs yourself please notify us and we will gladly take you up on your offer.

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ACTIONS THAT WILL LEAD TO YOU BEING REMOVED FROM YOUR GROUP **RULES 15 - 26**

15. **NO** posts showing people's faces, car license plates are ever allowed. Forward to your admins to request to verify and we will post for you once verified and **distribute across the community.**
16. **NO** form of discrimination, particularly religious or racial is ever acceptable.
17. **NO** vulgar language, sarcasm, insults or any other disparaging content.
18. **NO** jokes, inspirational images and other such content. Whilst we appreciate it, these groups are by design to alert you, and over time you become accustomed to the additional content and the groups lack the original purpose.
19. **NO** advertising of your business or any other services.
20. **NO** political views at all. Whilst we work in collaboration with Ward councilors, we do not take preference but work with those elected to their positions. Please respect our view and make it yours within our groups.
21. **NO** form of "chain request" – any post that urges you to "pass this message on".
22. **NO** form of hoaxes. It is fairly easy to identify these. Forward to your admins to request to verify and we will post for you once verified and **distribute across the community.**
23. **NO** unsubstantiated warnings / reports. If you have any that you want verified, please send to your admin to verify and we will post for you once verified and **distribute across the community.**
24. **NO SOCIAL MEDIA (LINKS OR IMAGES)**, relating to Facebook account posts or twitter etc. If you feel you have found something of value please **FORWARD** to your admins to request to verify and we will post for you once verified and **distribute across the community.**
25. Language Policy. We as residents all feel strongly about our cultural identities and this particularly includes language. In LS4 we most likely have a predominance of Afrikaans speaking households. At the same time we do have an increasing number of residents who do not speak Afrikaans. **We therefore urge you to use English as the common language of communication** that is understood by all residents, for the cause of concise communication. If you do post in Afrikaans (or Sepedi, isiZulu or any other of our official languages), **Please consider how it may be affect your neighbours and be willing to translate where asked to.**
26. **DO NOT** post sensitive information IN DETAIL to the group publicly. This applies to actual addresses, names, surnames, ID numbers or details of a crime where someone has been injured. **CALL THE EMERGENCY NUMBER OR REQUEST AN ADMIN TO ASSIST YOU IN PRIVATE MESSAGE**



The Emergency number is 071 383 2036

Jonathan Ross
LS4 CPSF Chairperson

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